

# The Villages of Benning

## May Monthly Newsletter

# Celebrate

The RCI (Resident Communities Initiative) CEL Satisfaction Survey kicked off Tuesday, April 23rd, and is off to a great start! Have you received your e-mail from CEL & Associates, Inc? Only one e-mail will be sent to each household. If you have not yet received an e-mail, be sure to contact your Community Management Office. They will be able to provide you with an access code, as well as a link, to complete YOUR survey!

To thank you for your participation, The Villages of Benning will be giving away several great prizes throughout the duration of the survey! The next drawing will take place Tuesday, May 14th. Submit your completed survey today for your chance to win 1 of 3 \$200 VISA gift cards!

And...don't forget to join us for our 2019 CELebration for additional opportunities to win!! The CELebration will be held Friday, May 10th , from 4-6:00 PM at Indianhead Village. Join us for hot dogs, refreshments, games, Fort Benning Organizations, a Pool Party and more!! Additional prizes will be awarded at the event for those who have completed their survey and/or for those who complete theirs at the event!

Remember, your feedback is a critical component to shaping the future of housing and services provided to the Army. Results from this survey can potentially impact generations to come!



601 Lumpkin St.  
Ft. Benning, GA  
31905



Events are  
betteratbenning



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## Maintenance Corner

### Smoke Detector Safety

Did you know that approximately two thirds of home fire deaths occur in homes without working smoke alarms? Working smoke alarms increase the chance of surviving a home fire by nearly 50%, which is why it is critical that every home has working smoke alarms to provide an early warning.

At The Villages of Benning, each home is equipped with a state of the art smoke detector that provides fast and accurate notification to the occupant(s) in the event of a fire.

Each smoke detector is equipped with the following features:

- **Weekly Test Button:** Tests a unit's electronic circuitry, horn and battery functions.
- **Low Battery Indicator:** The smoke alarm will chirp in the event of a low battery.
- **Red LED Light:** Flashes every 30-40 seconds to indicate that the smoke alarm is receiving power.
- **Battery Operated (9V Battery Included):** Protects even during power outages.
- **Ionization Sensor:** Protects best on fast flaming fires.

In the event of an alarm, call 911 immediately, followed by the Maintenance Department at 706.685.3929. To ensure the safety of all occupants, treat all alarms as a true emergency. If the alarm sounds, there is a reason. In some cases, an alarm could be caused by a false situation (*i.e. excessive smoke from cooking, dust from the HVAC or vacuuming, etc.*). If this is the case, open a window, or fan the air away to remove the smoke/dust. The alarm will turn off as soon as the air is completely clear. Do NOT disconnect the battery from the detector, as this will remove your protection from fires.

Test your Smoke Detector often and clean the air vents occasionally to keep them free of dust.

Remember, smoke detectors are only one step in protecting your family from fires. It is also important to implement fire safety plans in your home.

## 2019 Mowing Schedule

The Villages of Benning's mowing season has begun! Please remember to secure your belongings and your pets on your designated mow dates.

The 2019 Mow Schedule is as follows:

- **Monday:** Custer, Austin Loop, Miller Loop, Eames, Sigerfoos
- **Tuesday:** McGraw, Upatoi, Norton
- **Wednesday:** Patton, Perkins
- **Thursday:** Indianhead, Bouton, Lower Davis, Upper Davis
- **Friday:** Iron Triangle, Lumpkin, Rainbow, White Elephants, MacDonald

**Mainscape's Customer Service Line:  
1-800-481-0096**

### Bulk Trash

Bulk Trash will be picked up weekly throughout 2019. Pick-up times will coincide with scheduled Trash Pick-up days, as seen below, with the exception of McGraw. All Bulk Trash Pick-up for McGraw will take place on Monday.

Bulk Pick Up CANNOT Pick Up the following:

*Tires, Paint, Oil and/or Gas Cans*

### Trash Pick-up Schedule

**Monday:** Indianhead, McGraw\* (All of McGraw with the exception of 5 streets scheduled for Tuesday.)

**Tuesday:** Lower Davis (Kawamura, Port, Fernandez), EMP (Austin Loop, Lower Baltzell, Eames, General Officer's Homes, Miller Loop, Norton, Perkins, Sigerfoos, Lumpkin), MacDonald, McGraw\* (Seminole Loop, Baker Street, Arrowhead, Chickasaw, Kialegee Way)

**Wednesday:** Custer

**Thursday:** Bouton, Upper Davis (Hartsock, Langhorn, Lozada, Warren), EMP (Iron Triangle, Rainbow, White Elephants)

**Friday:** Patton, Upatoi



## Maintenance Corner (continued)

### Smoke Detector Safety *cont.*

Please refer to the following tips to enhance your family's protection from fires:

- Follow fire safety rules, and prevent hazardous situations.
- Keep electrical appliances in good condition; do not overload electrical circuits.
- Keep stoves, fireplaces, chimneys and barbecue grills grease free. Make sure they are clear and free of any combustible materials.
- Develop a family escape plan and practice it with you family.
- Decide on a meeting place that is a safe distance from your house. Make sure that all children understand that they should go there and wait for you in the event of a fire.

### Carbon Monoxide Awareness

The Villages of Benning's top priority is the health, safety and well-being of you and your family.

In addition to Fire/Smoke Detector Safety, it is also important to discuss Carbon Monoxide Poisoning, including ways to detect it and to avoid it.

If your homes uses natural gas for heating, hot water and/or cooking, it should be equipped with a Carbon Monoxide detector. If you are not sure or have any questions in regards to this, please contact your Management Office directly.

For additional information on Carbon Monoxide, please refer to the U.S. Environmental Protection Agency (EPA) entitled: Protect Your Family and Yourself from Carbon Monoxide Poisoning. This pamphlet can be found on the EPA website and in your Community Management Office.

Again, the Villages of Benning's first priority is to keep you and your family safe, but it is a team effort! The Villages of Benning is committed to responding to resident concerns as promptly as possible. Remember, if you have any maintenance concerns involving asbestos, mold, lead-based paint or anything else, do not hesitate to notify your Local Management Office and Maintenance Team at 706.685.3929.

## Self Help

Self Help will be open from 8:00 AM-12:00 PM each Saturday in May! Stop by for basic maintenance and/or repair items!

**Self Help is located at 385 Vibbert Avenue.**

The following items are available **free** of charge:

- 1 Quart of Touch Up Paint (*within the first 90 days of Move In*)
- A/C Filters (*Please bring size needed.*)
- Batteries (*Smoke Detectors and Garage Remotes Only*)

Additional items are available for **purchase**:

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Stove Top Drip Pans and Rings</li> <li>• Microwave Filters</li> <li>• Blinds (Residents must bring broken blinds to Self Help to ensure correct replacement size.)</li> <li>• Towel Bars</li> </ul> | <ul style="list-style-type: none"> <li>• Doorstops</li> <li>• Bagged Red Mulch</li> <li>• Incandescent Light Bulbs</li> <li>• Grass Seed</li> </ul> |
|--|---|

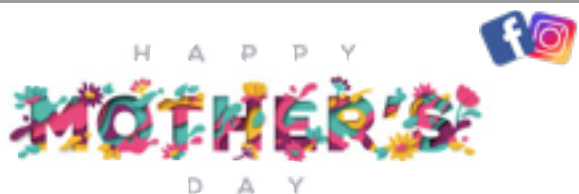


Upcoming Events

Fort Benning



<p><b>Friday, May 10th, 2019</b>                  at Indianhead Village  <b>4-6:00 PM</b>                  Bring YOUR Survey Confirmation, from completing YOUR Survey, for YOUR Chance to WIN additional Prizes!!</p>	<ul style="list-style-type: none"> <li>· Food</li> <li>· Refreshments</li> <li>· Games</li> <li>· Pool Party</li> <li>· Bounce House</li> <li>· Fort Benning Organizations</li> <li>· Prizes &amp; More!!</li> </ul>
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Follow us on Facebook and Instagram the week of May 6th-10th for chances to win special prizes!!

Is your birthday in May? If so, we want to celebrate with you! Sign up, in your Community Management Office, for your chance to win a birthday surprise!



**☀️ Pool Season is Here! ☀️**

The Villages of Benning Community Pools are now open for you and your families to enjoy! We ask that all residents observe pool rules and be courteous of others while utilizing the pool and pool areas. Please remember that all children under the age of 16 must be accompanied by an adult. For your convenience, pool rules are posted at all pool locations.

Please keep in mind, there are not lifeguards on duty. During normal business hours, Villages of Benning Team Members periodically monitor the use of pools. During weekends, holidays and after business hours, Pool Monitors are assigned only to periodically check the pools and to ensure all pool rules are being followed.

Pools will be open Tuesday-Sunday, from 10 AM- 8 PM, and will not be allowed to be accessed after close.

For your convenience, the East Main Post Pool and Indianhead Pool will remain open on Mondays, while all other village pools are closed for Routine Maintenance. Maintenance will be conducted on the East Main Post and Indianhead Pools on Tuesdays.

\*The Patton Village Pool is currently closed due to renovations.

**Mark your calendars for 2019's 1st Movie by the Pool, Friday, June 21st, at McGraw:**



## Resident Reminders

### Michaels Communities that Lift Lives

Michaels values education.

IREM, which is an association of real estate property management professionals, offers education, resources and information for today's property managers. The Villages of Benning is proud to host IREM's ARM Track this upcoming Fall, October 28th-November 2nd, 2019!

*IREM is an international force of nearly 20,000 individuals to advance the profession of real estate management.*



### Active Building

Have you signed up for The Villages of Benning's new resident portal, Active Building? If not, contact your community management office today to stay connected! In addition to information on Community Events, you can also receive community e-mails and updates and can even submit service requests! Don't forget to also like us on our Facebook and Instagram Pages, and to visit our community website, [www.villagesofbenning.com](http://www.villagesofbenning.com), to stay up-to-date on all current information!

### Quarterly Newcomer's Meet & Greet

Are you new to The Villages of Benning? Have you moved in within the last 90 days? If so, join us Friday, June 28th, at McGraw Village for our 2nd Quarterly Newcomer's Meet & Greet! From 10-11:00 AM, meet and mingle with your new neighbors, Village Staff and other organizations on the installation, while you learn about policies, procedures and benefits offered to you! This provides a great opportunity to go over specific details and to ask any questions you may have missed at your move-in!

### Village Mayors

***"Thank you for playing a vital role in the success of our community!"***

The Villages of Benning would like to say a special thank you to all Village Mayors! We greatly appreciate your time and dedication to this effort, as we realize it is a lot of work. This program has allowed the staff of The Villages of Benning, residents and the Garrison to come together to hear the concerns of residents in an effort to provide the best customer service and community possible. Several decisions made have been, in large part, due to the Mayor Program, such as an increased MP Presence, the initiative for more "traditional" playgrounds and additional partnerships developed throughout the installation. We appreciate you taking your personal time to better our community!

#### **"Thank You":**

- Athena Hopper, EMP Mayor
- Christine Thompson, EMP/Iron Triangle Mayor
- Jennifer Deloai, Upatoi Village
- Juan Kaplan, Indianhead/MacDonald Village
- Lis-Mary Wilson, Davis/Bouton Mayor
- Megan Dalke, Patton Village Mayor
- Molly Ritterbeck, McGraw Village Mayor



## Employee of the Month:



The Villages of Benning is honored to introduce Keith Brown as May’s Employee of the Month.

Keith joined the Villages of Benning’s Team May 15th, 2015 as a Roads and Grounds tech.

Nominated by his fellow co-workers, Keith is described as “...a diligent worker who does his job with no complaints.” He shows

willingness to learn additional duties, rises to new challenges and works every day with a smile and positive attitude. He is always willing to lend a helping hand, and his hard work and dedication are apparent.

Outside of work, Keith enjoys spending time with his family and being involved in his local church, to include creating music.

Thank you, Keith, for all that you do! We are lucky to have you as a valued member of our team!

### COMMUNITY DIRECTORY

<b>Custer &amp; Upatoi Village</b>	
Manager: <i>Keri Parsons</i>	706-685-3930
<b>Davis &amp; Bouton Village</b>	
Manager: <i>Chelsea Matheric</i>	706-685-3940
<b>East Main Post</b>	
Manager: <i>Candy Miles</i>	706-685-3925
<b>Indianhead Village</b>	
Manager: <i>Lori Bowers</i>	706-685-3933
<b>McGraw Village</b>	
Manager: <i>Maggie Portillo</i>	706-685-3935
<b>Patton Village</b>	
Manager: <i>Connie Grafton</i>	706-610-5500
<b>Welcome Center</b>	
Director: <i>Joe Gandara</i>	706-685-3939
<b>24-Hr. Maintenance</b>	706-685-3929
<b>RCI</b>	
Keith Lovejoy	706.577.6293
<a href="mailto:keith.lovejoy.civ@mail.mil">keith.lovejoy.civ@mail.mil</a>	
Denise Milton-Runnels	706.330.3172
<a href="mailto:denise.milton-runnels.civ@mail.mil">denise.milton-runnels.civ@mail.mil</a>	
Stephanie Cross	706.304.5530
<a href="mailto:stephanie.p.cross2.civ@mail.mil">stephanie.p.cross2.civ@mail.mil</a>	

2019 MAY						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Rent is Due Newcomer's Brief- 9 AM ACS	2	3	4 Self Help 8AM-12 PM
5	6 Rent is Late	7	8 Newcomer's Brief- 9 AM ACS	9	10 Field Day for Exceptional Children 9 AM 2019 CELebration 4 PM Indianhead	11 Self Help 8AM-12 PM
12 Mother's Day	13	14	15 Newcomer's Brief- 9 AM ACS	16	17 VoB Offices Close at 12:00 PM	18 Self Help 8AM-12 PM
19	20	21	22 Newcomer's Brief- 9 AM ACS	23	24	25 Self Help 8AM-12 PM
26	27 Memorial Day- Offices Closed	28	29	30	31	