



Ft. Benning Housing Town Hall

19 March 2019

Installation Management Command integrates and delivers base support to enable readiness for a globally-responsive Army

We are the Army's Home

Serving the Rugged Professional

Agenda

- **Background**
- **Trends**
- **Fort Benning Actions Taken**
- **Villages of Benning (VoB) Actions Taken**
- **Advocacy**
- **Q & A**



Background

The Department of the Army leadership is deeply troubled by the deficient housing conditions observed at Fort Meade, Maryland, and the reports of similar conditions experienced by Family members living in on-post housing across the Army. Our enduring obligation as Army leaders is to take care of our people – our Soldiers and their Families. Their health and welfare is of the utmost importance to our Army's readiness.



Trends

- **Timeliness on routine work orders**
- **Communication (In and Out)**
- **Moisture & Mold**
- **Plumbing**
- **Identifying and fixing root causes**
- **Pests**

Source: DAIG Sensing Sessions, Home Visits, and Barracks Inspections



Fort Benning Garrison Actions

- **DAIG Inspection**
- **100% Barracks and Home visits by the chain of command (CoC)**
- **Established a 24 hour hotline for health and safety concerns**
- **DA authorized hiring of 4 change of occupancy inspectors**
 - **100% Q/A Turn Inspections**
 - **100% inspection on all life health safety work orders**
 - **5% inspection of all work orders**
- **DoD Tenant Bill of Rights (pending)**



Villages of Benning Actions

- **Increased staff by 10%**
- **90 day follow-up**
- **ETP Resident Advocate**
- **Quarterly New Resident Education Event**
- **On-Line Work Order Visibility**
- **Preventative Maintenance Visits**
- **Suspended RECP**
- **Discovered email problems**



3 Pillars of Housing Advocacy

STEP 1

Engage Property Management

- **On-Post:**
 - VoB
 - Village Mayor
 - Barracks MGR
- **Off-Post**
Landlord
(ex. Battle Park)

STEP 2

Notify Unit Chain of Command

STEP 3

Contact Garrison:

Housing Division
CSM
DGC
GC

